

MetLife Auto

Private passenger auto policy holders countrywide not on a grace period will receive premium credits of 15% of monthly premiums paid in April and May:

- Customers in-force as of April 30, 2020 – receive a premium credit on their next quarterly/monthly statement = 15% of their April premium.
- Customers in-force as of May 31, 2020 – receive a premium credit on their next quarterly/monthly statement = 15% of their May premium.

No customer action is required to receive the credit. MetLife Auto will automatically apply a future credit to the customer's account. For customers who have paid premiums in full, they will receive a payment equivalent to the credit(s).

Through July 1, 2020, MetLife will not cancel nor non-renew policies due to nonpayment and will waive late payment fees. If you are still able to pay your bills, we encourage you to do so. If you can make partial payments, that may also help reduce your overall balance. Any state-specific guidance providing a longer non-cancellation period or other related requirements will supersede this policy.

If you canceled your policy in the middle of April or May you will not get a partial credit. The premium credit only applies to active auto policies.